



Job Role: SENIOR PRODUCT DEVELOPER

Reports to: PRODUCTS MANAGER/PRODUCTS DIRECTOR

Role Definition

Based at CFC Underwriting, the key areas of this role are to support the Products Manager in the creation of specialist products for multiple business lines, provide a quality support service to the underwriting teams on complex product related enquiries and work with the systems development team to integrate product projects into our systems.

The role also focuses on supporting the Products Manager in maintaining the company's international suite of existing products and supporting product documents.

Key Responsibilities & Accountabilities

- Drafting of policy wordings, policy endorsements, application forms, schedules and ancillary documents in the CFC in-house style, ensuring they are compliant with territorial requirements and meet the requirements of the specialist business line (cyber threats, professional liability, general liability, property etc.)
- Respond to and take ownership of underwriter generated product enquiries of all complexity within the prescribed timeframe and obtain the appropriate sign off before issuance
- Project managing the development and delivery of new product initiatives and product version upgrades from initial concept to final release within the prescribed timeframe
- Working with the systems development team to achieve successful system integration of new product initiatives and product version upgrades, including the creation of detailed user requirements and user acceptance testing
- Relationship managing the communication between the products team and underwriting teams and other key stakeholders throughout the business in respect of the progress and release of new product initiatives and product version upgrades
- Maintain accurate records of version control of all documents
- Research any jurisdictional requirements or other compliance issues through the use of Lloyds Crystal, the compliance team and other channels, as appropriate

Skills & Abilities

- A very strong understanding of insurance wordings across multiple business lines
- Excellent working knowledge of Word and Excel
- Excellent written and spoken English
- Proactive, self-managing and sensitive to fast paced team environment
- Ability to work as part of team
- Ability to prioritise and work under pressure to tight deadlines
- Highly organised
- Accuracy and attention to detail



Knowledge & Experience

- Strong work ethic, with drive and tenacity to succeed, even when faced with substantial challenges
- Consistently exhibit in their personal attitude and approach a genuine enthusiasm for the business and demonstrate they care passionately about their individual contribution
- Clear focus on the quality of their output, which is evidenced by them setting high standards for themselves, which they commit to, and consistently strive to achieve
- Display a robust and positive attitude that focuses on the possibilities of overcoming obstacles and achieving success, even if set-backs have been, or are being experienced
- Excited about embracing change and new ways of working, and a positive recognition that innovation provides opportunities to both the business and them as employees
- Good communications skills, that help develop strong internal and external relationships built on trust, openness and mutual respect
- Demonstrate a collegiate attitude that fosters powerful cross-team cooperation and collaboration, built on the ethos that the Company is one team with a common and shared goal of success
- Aptitude and willingness to identify personal development areas, and to work on these to improve their performance and push themselves
- Ability to operate calmly under pressure and to prioritise tasks effectively

Professional Qualifications (preferred)

- Educated to degree level or equivalent standard
- ACII qualified or part qualified